



Penvith Cottages

Terms & Conditions

Policies

Children Policy: Children are very welcome

Smoking Policy: No smoking

Pet Policy: Dogs are very welcome

Your acceptance of these terms and conditions is confirmed when your booking is made.

Booking Terms

Arrival & Departure. Cottage available on arrival from 4 p.m. until 6 p.m. or by arrangement. Departure before 10.00 a.m. on your last day.

Cancellation. Should you need to cancel outside of 12 weeks of arrival there will be a charge of 50% of your stay. If you have to cancel within 12 weeks of your reservation your cancellation fees will total 100%. Your cancellation is only confirmed once acknowledged by email to andrew@penvithbarns.co.uk

Damage. Guests are responsible for the property during their stay and expected to take all reasonable care. Damage and breakages are the legal responsibility of the guests and their cost shall be refundable on demand. A fully refundable deposit of £150 will be required prior to arrival.

Cars and Personal Belongings. Cars, baggage and personal belongings are at the guests risk at all times. No responsibility can be accepted for loss or damage.

Children. A high chair is available by prior arrangement, free of charge. Travel cots can be accommodated in all rooms, but we recommend you also bring your own cot bedding and blankets.

Bed Linen. White luxury duvet covers, bottom sheets and pillow cases are provided along with bathroom towels. Please however bring your own beach towels. Beds will be made up upon arrival. Guests are responsible for maintaining their own room during their stay.

Smoking and Vaping is strictly prohibited inside anywhere of Penvith Cottages. There is plenty of outdoor space and benches to enjoy whilst outside and ashtrays are available on request.

Fire Safety. Fire blankets are available in the kitchen and there is a fire extinguisher inside the main house front door. Guests should locate these and the means of escape in the event of a fire, as soon as they arrive.

Dogs. We have two rooms that are dog friendly and have their very own external access and we have a host of dog towels should you require one.

Internet Access. By using our WiFi connection guests agree with the specific terms and conditions of use, which are as follows:

- Penvith Cottages is indemnified for the WiFi use.
- Use of our wireless connection prohibit and do not authorise illegal activity, copyright violations, pornographic or corrupt content, spam, solicitations, advertising or the use of a service by unsupervised minors
- Internet content is not regulated or controlled by Penvith Cottages
- The provision of the WiFi router is not intended as a dedication of the area for public use or as a public forum.

Accessibility Information – Number of floors: 2

If for any reason beyond the owners control (e.g. fire damage), the property is not available on the dates booked, all advance payments will be refunded in full and the hirer shall have no further claim against Penvith Cottages.

Penvith Cottages undertake to repair or replace any faulty equipment with all due diligence. However, no claims will be entertained in respect of equipment which remains faulty beyond our control.

Penvith Cottages reserve the right to decline accommodation and demand the immediate withdrawal of any persons behaving in a manner detrimental to the property or comfort of other guests.

Penvith Cottages, St Martin by Looe, Cornwall PL13 1NZ